LARSON | WARRANTY

Larson® Security Warranty Program

For Purchases Delivered on or After January 1, 2025.

WARRANTY DURATION

Guardsman Collection Security Doors	LIMITED LIFETIME WARRANTY; FIVE-YEAR WARRANTY (frame finish)
Folding Gates	FIVE-YEAR WARRANTY (gate finish)

DOOR FRAME

Larson warrants the door frame and mounting frame to be free from defects in manufacturing, materials, paint adhesion, or workmanship, under normal use, for the period listed above.

PRODUCT FINISH

Larson warrants the product finish on the door frame and mounting frame not to blister, crack, fade, or rust for five years from the delivery date.

COMPONENTS

Larson warrants the components of the door product including hardware, retainer strips, screw covers, closers, and locksets (mechanical operation and finish) to be free from defects in manufacturing, materials, tarnishing and workmanship for a period of one year from the date of delivery. Notwithstanding the forgoing, nothing contained herein shall cover damage to the glass or screen, such as cracks, scratching, or other items of normal wear and tear.

SECURITY DOOR WARRANTY LIMITATIONS

Warranty for Larson Security products shall not by liable for any losses resulting from the following:

- Acts of God.
- Damage attributable to acts of nature (e.g. fire, hurricane, flood, earthquake), acts of third parties (e.g. civil disorder).
- Alterations made to the glass or frame after installation, including structural changes to the home, application of paint or caustic cleaning solutions, coatings or other modifications.
- Normal wear and tear, including natural weathering of surfaces.
- Damages resulting from improper installation or misuse/abuse.
- Damages or breakage to screen or glass insert.
- Slight imperfections or wavy distortions in the glass that don't impair structural integrity (Note: wavy distortions in the glass (e.g. related to heat strengthening of glass) are not considered a defect. Slight color variations in glass are not considered a defect).
- Damages caused by chemicals or other airborne pollutants, including, but not limited to, salt or acid rain.
- Frame damage caused by installations within 5 miles of a body of salt water, chemicals, or airborne pollutants such as salt or acid rain are not covered.
- Losses resulting from water and/or flooding damage.
- Condensation or damage as a result of condensation (Note: most condensation problems are related to excessive humidity levels in a structure.
- Labor costs and other indirect costs of replacing components or door frame and hinges.
- Incidental or consequential damage where applicable (Note: some states/provinces do not allow the exclusion or limitation of incidental or consequential damages).

CONSUMER SERVICE: 1-888-483-3768

Contact Larson for detailed warranty information related to your model. Proof of purchase is required to obtain warranty replacements. When placing the call, please have the registration number available (located on the hinge side of door).

www.larsondoors.com/support/questions-and-answers/warranty-claim-form

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