Retractable Screen Warranty

Retractable Screen Five Year Warranty

The five year limited warranty applies to the original purchaser of owner occupied homes and covers mechanical components excluding screen fabrics. LARSON warrants the cassette, mounting rails and latch to be free from defects in manufacturing, materials, paint adhesion or workmanship, under normal use, for the period stated above.

Fading is only covered by this warranty during the first year. In order to obtain performance under this limited warranty, the original owner shall notify LARSON with proof of purchase. The obligations of this warranty will be completed within ninety (90) days after notice of a defect or malfunction has been furnished directly to LARSON.

RETRACTABLE SCREEN WARRANTY LIMITATIONS

Warranty for Larson Retractable Screen products shall not be liable for any losses resulting from the following:

- If usage, adaptation, or installation are not in accordance with LARSON installation and operation instructions.
- If the products have been used to perform functions they were not designed to perform.
- Damage due to acts of nature, abuse, or misuse.
- Damage including tears to the screen are not covered under warranty.
- Acts of nature including wind damage and flooding are not covered under warranty.
- Damages resulting from improper installation or misuse are not covered under the warranty.
- Labor cost, reinstallation fees are not covered under warranty.
- Water damage due to lack of rain diversion or structural overhang is not covered under warranty.
- Certain coastal applications, chemicals or airborne pollutants such as salt or acid rain are not covered under warranty.
- Your exclusive remedy is limited to the repair and replacement of the defective product.

Upon receipt of goods ordered, please examine for proper models, size, and colors. LARSON will replace products if a manufacturing or shipment error is made.

CONSUMER SERVICE: 1-888-483-3768

Contact Larson for detailed warranty information related to your model. Proof of purchase is required to obtain warranty replacements. When placing the call, please have the registration number available (located on the hinge side of door).

www.larsondoors.com/support/questions-and-answers/warranty-claim-form

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